



QUALITY 2016 ALL TOGETHER

Whilst ISO/TS 16949 defines quality as « capability to fulfill customer requirements », the latin origin relates to the « conditional state of an item » and today's general meaning is the perceived « superiority of something ».

In any sense, quality is in our mind, our perception, the way we think, act and communicate.

Quality is what we want to be in the center of our corporate culture !

Set precise goals :

- listen and understand our customer's requirement
- communicate and coordinate our action plans as a team
- together, look for simple and efficient solutions

Stick to plans and move fast :

- together, let's add value for our customer
- together, strive to exceed customer's expectation
- be reactive, efficient and quick

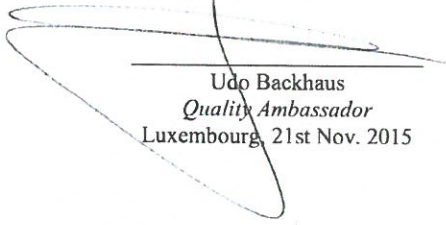
Measure progress :

- be strict, constant and objective
- together, analyse and generate true accounts
- together, draw the best conclusions

Seek improvement :

- together, cast out mistakes and banish waste
- together, save time
- everyone be responsible,
... and together be responsible for our company !

Enjoy working together for this culture, appreciate the talent and effort put by everyone, contributing to the success of our company, and securing it's future !



Udo Backhaus
Quality Ambassador
Luxembourg, 21st Nov. 2015